

5th March 2009

To whom it may concern

Ian Piggott and Computer Solutions

I met Ian Piggott in February of 2009 when he joined the BNI Chapter, Pinnacle.

After listening to an infomercial that Ian gave talking about "remote access computer support" and the need for business data backup, I immediately spoke with him in relation to these matters.

Ian called my office and discussed the backup system that I currently had, and assured me that this was sufficient enough to store all of my business data. Ian then remotely accessed my computer from the "Computer Solutions" office and worked with me online and without fuss.

I raised concerns of security and safety of Remote access and Ian answered all of my questions in a professional and friendly manner, putting me completely at ease.

Ian's knowledge and support have been invaluable in achieving the required backups required for a business that relies largely on data that is stored on computers.

I would highly recommend Ian Piggott of Computer Solutions to any prospective client seeking computer service and support with a company that is up to date with the latest programs and processes in the computer industry.

Please do not hesitate to contact me on 0755 202 825 should you wish to discuss this further.

Kind Regards
Samantha Hough
Director / Lead designer

