

6/5/2009

Hi Lois,

I would like to email you and tell you, I am absolutely delighted with my new computer system that I got from Computer Solutions a couple of weeks ago now.

My computer was spiked and died 8 weeks earlier, and because my husband Ross and I were going away down the Snowy for 6 weeks we decided to leave it till we got back to get another.

On our travels I went to many computer shops from the Snowy Mountains, Canberra, to Sydney, and many places in between. for quotes and find out info I would need re what system I might look for. I also went to a few Computer Shops and IT builders in the Tweed Area.

I Googled Computer Shops in Tweed Heads, and saw your business in there, so found where you were, and decided to come have a look.

The minute we walked in the door, We were greeted with a smile from your receptionist, and passed on to Ian after receiving a flyer re systems you had.

I asked re a few things and Ian was happy to take me out the back to show me the type of Tower I would get, and he was excellent at answering any questions I had, as I had many by that time, after seeing so many systems in my travels.

I am a 62 yr old lady, and was never ever treated like I wouldn't know anything, like I found in some shops, where they think you are older, so just sell her anything, she wouldn't know.

So when we walked out the door, I said to Ross, that's the one I want, but came home first to read the flyer and do some Googling re parts etc. (I was using Ross's Laptop at this time).

When I came back to order my system, I saw Matthew, who was also very helpful, and I decided on the Enterprise System, minus the monitor, keyboard and mouse, as already had them, but ordered the 500GB HDD and 4GB RAM.

I took a challenge and got Vista Home Edition with my system, as I had previously had XP, and I also had Office 2007 Pro installed which made my mail Microsoft Office Outlook instead of Outlook Express, so a few big changes for me. However a call or two to the shop and one visit, and I had a list of questions answered, plus I have my sister in Scotland who has Vista, and she would tell me where to find things as well when we chatted on msn.

I have to say also, all my backup hard drive was re loaded on to my new computer, right down to my address book in my mail, and my favourites, plus any cd's I had taken in with me, they reloaded. I only had to download some programs myself once home and up and running, which I knew what to do anyways.

I have had two calls from you re how am I going, which I appreciate, and altogether, I would have no hesitation whatsoever in sending any friends your way who are looking for a new computer.

Thank you so much, and it really is a pleasure to have done business with you.

Regards

Jan Scott, Murwillumbah NSW.